



SUBMISSION OF A COMPLAINT FORM

(for investors, borrowers, and partners of Property Bridges)

Date of Issue:

1A. PERSONAL DATA OF A COMPLAINT:

Full Name:	<input type="text"/>		
Legal Entity Name:	<input type="text"/>		
Registration Number:	<input type="text"/>	<input type="text"/>	<input type="text"/>

Address and Contact Details

Address (Street/Number/Floor):	<input type="text"/>		
City Country:	<input type="text"/>	Postcode:	<input type="text"/>
Telephone Number:	<input type="text"/>	Email Address:	<input type="text"/>

1B. CONTACT DETAILS (if different from 1A)

Full Name:	<input type="text"/>		
Legal Entity Name:	<input type="text"/>		
Registration Number:	<input type="text"/>	<input type="text"/>	<input type="text"/>

Address and Contact Details

Address (Street/Number/Floor):	<input type="text"/>		
City Country:	<input type="text"/>	Postcode:	<input type="text"/>
Telephone Number:	<input type="text"/>	Email Address:	<input type="text"/>

I consent to Property Bridges processing my personal data for the purpose of investigating and responding to my complaint, in accordance with the Firm's Privacy Policy.



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2A. Personal Data of the legal representative (If applicable) (a power of attorney or other official document as proof of the appointment of the representative)

Full Name:			
Legal Entity Name:			
Registration Number:			

Address and Contact Details

Address (Street/Number/Floor):			
City Country:		Postcode:	
Telephone Number:		Email Address:	

Please attach a valid Power of Attorney or official appointment document.

3. INFORMATION ABOUT THE COMPLAINT

3.A Full reference for the investment, payment, or agreement to which the complaint relates (e.g., transaction ID, date, project name, or other relevant references).



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3.B Description of the Complaint (clearly specify the subject matter and attach supporting documentation):

Please attach any supporting documents, such as correspondence, screenshots, or transaction proof

3.C Date(s) of the events leading to the Complaint:

3.D Description of damage, loss or detriment caused (where relevant)

3.E Other comments or relevant information (where relevant)



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4. DECLARATION AND SIGNATURE

I hereby declare that the information provided is true and complete to the best of my knowledge.

In (Place)	Date
Signature	

Please submit this completed form along with any relevant documentation by email to team@propertybridges.com or by post to: Property Bridges, 22 Fitzwilliam Street Upper, Dublin 2, Ireland – Eircode D02 WR82.

All complaints will be acknowledged within 2 business days and responded to within 15 business days, or within a maximum of 30 business days where additional investigation is required.

If you require assistance in completing this form, or prefer to submit your complaint through an alternative accessible format, please contact the Customer Service Team at +353 (01) 549 4546 or team@propertybridges.com.

If you are dissatisfied with the outcome or handling of your complaint, you may refer the matter to the Financial Services and Pensions Ombudsman (FSPO), located at Lincoln House, Lincoln Place, Dublin 2, D02 VH29, Ireland, Tel: +353 (01) 567 7000, Email: info@fspoi.ie, Website: www.fspoi.ie

COMPANY USE ONLY

Date Received:	Received By:
Complaint Reference Number:	
Initial Assessment:	